



**College-wide Patient-Centered Medical Home Project Retreat  
Cal Turner Student Education Center  
Executive Board Room**

**October 20, 2017  
12:00 pm – 4:00 pm**

**Agenda**

**Theme:** *Integrating Patient-Centered Medical Home into the Training of Medical Students and Residents*

**INTRODUCTION** 12:00 pm -12:30 pm

Pat Matthews-Juarez, Ph.D.  
Project Director (PCMH)  
Professor, Vice President, Office of Faculty Affairs and Development  
Department of Family and Community Medicine

Ms. Renee Frazier, M.H.S.A., F.A.C.H.E: Facilitator  
Patient-Centered Medical Home (PCMH) Consultant

**Session I**

12:45 pm- 2:00 pm **Topic:** *“How the PCMH Drives Cost, Quality and Payment? The Primary Care Practice at its Best”*

**Speakers**

Nancy Jean Muldowney, BSN, RN, MLAS  
Clinical Operations Manager  
Blue Cross Blue Shield of Tennessee, Inc.

Kay Newcomb, NCQA, Certified Content Expert (CCE)  
Provider Performance Consultant  
Patient Centered Medical Home  
Blue Cross and Blue Shield of Tennessee

**Session II**

2:00 pm – 2:10 pm      Benchmarks for Successful Implementation of the Patient Centered Medical Home (PCMH) Project

**Speaker**

Paul Juarez, PhD.  
Associate Project Director and Evaluator (PCMH)  
Professor, Vice Chair, Director of the Health Disparities Center of Excellence at Meharry

**Session III**

2:10 pm-2:45 pm      *Alignment of Clinical and Educational Activities with Patient-Centered Medical Home*

**Speakers**

Duane Smoot, M.D., F.A.C.P., F.A.C.G., A.G.A.F.  
Associate Project Director (PCMH)  
Senior Associate Dean for Clinical Affairs

Robert Cooper PhD, LCSW  
Assistant Professor  
Family and Community Medicine

Daphne Ferguson-Young, D.D.S., M.S.P.H.  
Module Liaison (PCMH)  
Professor and Director  
General Practice Residency Program, School of Dentistry

2:45 pm-2:55 pm      **Break**

**Session IV**

2:55 pm-3:20 pm      *The Use of Electronic Medical Record (EMR) for Building a Data Management System of Care: Utilization, Quality, and Cost*

**Speakers**

Tiffinie Zellars, MSN, MSPH, RN  
Nurse Educator (PCMH)  
Department of Family and Community Medicine

Wansoo Im, PhD.  
Data Manager/Informatics (PCMH)  
Professor Department of Family Medicine and Director National Community Mapping Institute

## **Session V**

3:20 pm- 3:30 pm      *Managing Population Health in a Primary Care Setting*

### **Speaker**

Stephanie Bailey, M.D., M.S.  
Module Liaison (PCMH)  
Senior Associate Dean, M.S. Public Health

3:30 pm                  Wrap up

**Day 2**  
**Saturday, October 21, 2017**  
**8:00 am – 11:30am**

Kresge Learning Resource Center (LRC) Building Multipurpose Room

8:00 am -8:10 am      Ms. Renee Frazier, M.H.S.A., F.A.C.H.E: Facilitator  
Patient-Centered Medical Home (PCMH) Consultant

**Session VI**

8:10 am – 8:20 am      *How to Train Students and Residents with Population Health and Drive Decision Making?*

**Speaker**

Wansoo Im, PhD.  
Data Manager/Informatics (PCMH)  
Professor Department of Family Medicine and Director National Community Mapping Institute

**Session VII**

8:20 am – 9:10 am      *Transforming Curriculum: Inter-professional Training*

**Speakers**

Stephanie Miller-Hughes, PhD, MS, MSCI  
Curriculum Transformation Committee (PCMH)  
Associate Professor, Department of Surgery

Digna S. Forbes, MD FASCP  
Curriculum Transformation Committee (PCMH)  
Associate Dean for Medical Education  
Associate Professor of Pathology, School of Medicine

9:10 am – 9:20 am      Break

9:20 am – 11: 00 am      Group and Team Engagement

11:00 am – 11:30 am      Wrap-up and Lessons Learned

Pat Matthews-Juarez, Ph.D.  
Project Director (PCMH)  
Professor, Vice President, Office of Faculty Affairs and Development  
Department of Family and Community Medicine

11:30 pm                  Adjournment

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